



# Terms & Conditions, Warranty and Limitations for Products and Services

## Stanlok Terms & Conditions

Attention: Purchasing and Accounts Payable Departments

1. Minimum domestic order is USD \$50.00, minimum international order is USD \$100.00
2. Payment terms are net 30 days, no cash discounts are provided or may be taken
3. We accept VISA and MASTERCARD charges. All Credit Card payments are subject to a 3% processing fee added to the invoice
4. We do not ship C.O.D, we do not accept personal checks
5. International orders are subject to a 30% payment of total order value, due at time of order, balance due at export date
6. All orders are shipped F.O.B. from Waukesha, WI 53186
7. We ship orders the best way unless specific shipping instructions are provided
8. Prepaid UPS shipments will include a 20% handling charge, minimum of USD \$5.00
9. Prices and price lists are subject to change without notice, pricing errors are subject to correction
10. Lead times for delivery are best estimates and are subject to change
11. We do not accept penalties or charges for early or late delivery
12. Quantity delivered for non-stock items may be +/- 10% of the original order quantity
13. Exact quantities for non-stock items to be quoted at a higher price
14. Quoted pricing and delivery lead times are valid for 15 days
15. Claims, for any reason, must be made within 30 days of receipt of goods
16. Returns for stocked items may be requested within 30 days of receipt of goods
17. Return Goods Authorization (RGA) is required to return stock items
18. 30% re-stocking charge is applied to all returned stock goods
19. Non-stock, special, or make-to-order items may not be returned
20. Stanlok Limited Warranty applies to all stock, non-stock, custom manufactured, and distributed items
21. Stanlok does not accept purchasing company terms and conditions that conflict with our Limited Warranty
22. Please see our attached Limited Warranty for more details

Stanlok Corporation is pleased to receive your business and recent purchase order. Acceptance of your purchase order by Stanlok is subject to these terms and conditions of sale. Please send any questions regarding these terms and conditions to our attention, [sales@stanlok.com](mailto:sales@stanlok.com). For high volume contracts, blanket orders exceeding 1,000,000 pieces, or orders exceeding USD \$50,000.00, please contact our office to discuss your requirements. Thank you for the opportunity to serve your business.

## Warranty and Limitations for Products and Services

### **Definitions**

Seller is defined as Stanlok Corporation.

Buyer is defined as any person or entity purchasing goods or services from Seller.

This statement of Warranty and Limitations from Stanlok Corporation supersedes any terms and conditions submitted with, or attached to, Buyer purchase orders.

### **Warranty**

Seller warrants that all goods manufactured or distributed by Seller will be free from defects in materials and manufacturing for a period not to exceed twelve months. This Warranty does not include the misuse, negligence, faulty installation, accident, or modification of Seller products by the Buyer, or by any third party, on behalf of the Buyer. If Seller agrees to a concern of nonconformity of the supplied goods, Seller will have the exclusive decision to repair, rework, or replace the supplied goods. This remedy shall be the sole remedy for any breach of Warranty.

### **Warranty Limitations**

The liability of the Seller shall be limited to the amount of the individual purchase order. In no event shall the liability of the Seller extend beyond replacement, repair, or the issuance of credit for the purchase price of the goods, from the original purchase order. Seller shall not have any liability for loss of time, cost of labor expended, or for any separate, special, direct, indirect, consequential, or incidental damage. No claim by Buyer for goods delivered, or for non-delivery, shall be greater than the purchase price of the goods, from the original purchase order.